

Cheshire West and Chester Adult Social Care

Slide 1: Resetting the Vision

Slide 2: Our Vision for Adult Social Care

Integrated, effective and high quality services that support our residents in the most appropriate setting.

Adults are compassionately supported to lead fulfilled and independent lives.

Slide 3: Pathway to Independence 2018

people who require support will get information and advice in a timely way, have a range of high-quality providers to choose from and that accessing services will be fair and as simple and straightforward as possible.

people receive the right level of support, in the right setting at the right time to help them to recover quickly or prevent their needs from increasing so they don't have to wait for a crisis to get help.

The Pathway to Independence seeks to redesign the adult social care system and positively affect staff behaviour and working practices to promote:

- Independence and self-care
- Early intervention, prevention and use of technology and alternative solutions
- Support and recovery at home and in the community
- Personalisation
- Efficient and effective services
- Support for long-term conditions
- Crisis avoidance

Slide 4: Pathway to Independence 2018

Programme Objectives:

- To support people with long-term care needs to improve their quality of life by empowering them to manage their own health and maintain independence

- To improve people's experience of care with increased choice and access to services
- To ensure people can access the right services when they need them and receive a positive experience of care which is well-coordinated and tailored to their needs
- To reduce the number of unplanned hospital admissions and the time people spend in hospital by helping more people recover from illness or injury and stay healthy after treatment
- To create a financially sustainable health and care system which encourages innovation and empowers local people and frontline staff

Outcomes for local people:

- People receive joined-up support and a good quality service
- People only tell their story to the Council once
- People's needs are met by the right service at the right time in the right place
- Vulnerable people are protected and feel safe
- Residents receive efficient and effective services that offer value for money
- People are empowered to help themselves
- Staff are empowered to help people help themselves

Slide 5: How far have we got?

2018 / 2019

- Structural changes
- Changes to team remits and skill mix
- Strong focus on developing the front door
- A fresh approach to reablement
- Began to change our approach to commissioning

PANDEMIC :

- Delay

- Opportunity
- Innovation
- Pace
- Number of transformation workstreams, consultations, strategy development and commissioning activity

Need to bring all of this into one clear Vision for Adult Social Care

Slide 6: Our Vision for Adult Social Care

Time to reflect and reset

Slide 7: Aligned to Vision and Values

- Cheshire West and Chester Council Plan 2020-24 'Play your part to thrive'
- Cheshire West Place Plan 2019-2024

Slide 8: ASC Vision Principles

Care Communities

- Strengths based
- Assets based
- Community Led Support
- Prevention and early intervention
- Person centred – 'What Matters'
- Co-production
- Culture shift
- Empowerment and Trust
- Embrace technology

- Home First
- Integrated planning, commissioning and delivery
- Workforce planning and sustainability
- Care Market sustainability
- Diversifying the offer
- Strong Safeguarding – Positive risk
- Quality assurance
- Sustainable

Slide 9: Community Led Support

- Involvement of people, partners, and communities in shaping solutions
- Streamlined and joined up processes with decision making close to the person
- Shared values and principles across all partners that support people locally
- Strengthened professional autonomy with peer support to make decisions
- People are listened to with good conversations that understand what matters
- a culture of trust and shared responsibility that supports positive risk taking
- brave leadership that supports innovation and models CLS principles
- teams and professionals work together holistically and in a joined up way
- learning and evidence of impact is captured positively to inform continual review

Slide 10: A Shared Vision

Play your Part

- We can't achieve any of this alone
- Partnership is key
- We need to work as:
 - one Council
 - one System
 - one Place

- Listen to and collaborate with our citizens, communities and service providers
- Shared Vision for Adult Social Care
- Shared Commitment & Ownership

Slide 11: Discussion