

Priority One Early Identification of All Age Carers

Outcomes	What needs to happen/Actions	Key deliverables
Raise awareness of All Age Carers issues and support options across all services to support early identification of All Age Carers	Engagement and promotion of Carer services/events	Promotion program
	Cheshire West and Chester Council (CW&C) to raise awareness of training resources about Carers to Council Staff	All Age Carer awareness training to a focus for social care and front-line staff - promoted regularly internally
Carer champions have a clear role and identify pathways for support	Carer Champions group in Adult Social Care (ASC) teams to update and educate on Carer issues within social care settings	Carer Champions to ensure pathway for support is identifiable by staff
All Age Carers known to Cheshire West receive a Carers Assessments	Develop carer assessments pathways through a promotion campaign with partner agencies to include digital platforms for self-assessment.	Development of an online portal.
	Create a Cheshire west and Chester All Age Carers Charter in partnership with the ICP.	All Age Carers Charter developed
	Creation of Carer Partnership Board	Establishment of Board, with Chair and Terms of Reference
All Age Carers have pathways for support	Adult Carer pathways of support for Staff to ensure Carers have a clear and concise experience	Agreed pathway and outcomes for Carer support with Carer Service, CW&C and ICP
	Young Carer pathways of support for Staff to ensure Carers have a clear and concise experience	Agreed pathway and outcomes for Carer support with Carer Service, CW&C and ICP
	Develop a local offer that meets the need of All Age Carers in Cheshire West & Chester	Local offer developed. Tiered representation of the offer
All Young Carers are known to Cheshire West and Chester	Develop a communications/training plan to highlight Young Carers needs and support across professional streams including educational settings	Ongoing Communication plan

All CW&C Young Carers have a Young Carer Assessments	Develop a transition programme for Young Carers entering adult services.	Transition programme to be developed
Increased Carers Assessments	Raise the profile of carers within Cheshire West	Promotion campaign for Carer events/ issues
	Review and improve the pathways for Carer Assessments	As is (current process) and To Be (what it would be) model completed **
	Develop an online portal facility linked to Liquid Logic to allow self-assessments	Portal online

Key Deliverable in red * suggest removal from action plan and update Carers Charter to incorporate schools too, along with commissioned young carers service to keep up with school education

Key Deliverable in red ** are all part of internal processes around CQC and children and adult social care – Strategy group to be kept informed and commissioning officer to be involved. Not a strategy deliverable?