

Carers Partnership Board Meeting

Date: 30th of November 2023




Time: 18:00

Venue: Online via Microsoft Teams

Attendee	Role
Charlotte Walton	Chair and Director of Adult Social Care (CW&C)
Susan Walsh	Co-Chair and Carer
Steven Arnold	Senior Commissioning Officer (CW&C)
Victoria Shaw	Commissioning Officer (CW&C)
Councillor Sheila Little	Councillor representing Carers
Dorothy Jump	Carer
Carey Cavenagh	ChAP's
David Harvey	Cheshire Warrington Carers Trust
Alan Jones	CYC
Jane Colville	Older People Active Lives (OPAL)
Emma Walker	Live Well Co-Ordinator – Childrens (CW&C)
Yolanda Baker	Carer Lead Liaison Officer (CW&C)
Gill Martin	Making Space
Katie Roebuck	Neurotherapy Centre
Angharrad Walters	Carer Representative
Jill Cox	Carer Support Worker Hospice of the good shepherd
Mandy Gough	Alzheimers Society
Apologies	
Joanne Foster	Care Connector Cheshire Community Action
Yvonne Johnson	Making Space
Meleen Rivington	Boughton Medical Group
Richard Euston	Chester Pride
Rob Robertson	Carer Representative
France Underhill	End of Life Partnership
Naomi Powell	Hospice of the good Shepherd
Clare Wolff	St Luke Hospice
Robert Jones	Equality and Diversity Manager (CW&C)
Claire Harrison	Cheshire West Voluntary Action (CWVA)

	Discussion	Actions
1.	<p>Welcome and Introductions – Sue Walsh</p> <p>Susan welcomed everyone to the meeting and Yolanda went through the apologies given. Susan updated that Charlotte Walton would join the meeting a little later, Susan will be chairing the meeting</p>	
2.	<p>Actions from Previous Meeting – Steven Arnold</p> <p>Steven Arnold update upon the Development Day Outcomes; the Development Day report has been shared with the group.</p> <ul style="list-style-type: none"> Emergency card 	YB/SA

	<p>The Emergency Card was discussed, and the results are in the Development Day report, further updates regarding use of the Emergency card will be brought to the board.</p> <ul style="list-style-type: none"> • Carers Charter <p>Steven also updated that on Carers Rights Day the Cheshire and Merseyside Health and Care Partnership released their own Carers Charter see the link Cheshire and Merseyside Carers Charter - NHS Cheshire and Merseyside. Steve will feedback to Tom Skerrat any comments on behalf of the board around the development of the ICBs charter and carer involvement. The changes to the Carers Charter as discussed at the Development Day had been implemented and were presented.</p> <ul style="list-style-type: none"> • Adult Social Care survey <p>The Adult Social Care Carers survey closed on the 24th of November however we can continue to receive postal responses until the 6th of December; the Carers Trust have already been made aware to advise Carers.</p> <p>Actions</p> <p>Yolanda to circulate the All Age Carers Charter for comments prior to the 8th of December (sent via email on the 1st of December)</p>	<p>SA/TS</p> <p>YB</p>
3.	<p>Commissioning Update - Steven Arnold</p> <p>Update on Commissioning Team including introduction of Victoria Shaw Steven introduced Victoria Shaw who has been in post since October. Victoria updated she was a social worker on the Wirral for four years and has been with Cheshire West as a Social Worker with the Home Assessment Team for the last 18 months.</p> <p>Steven introduced the community led discharge response hubs. Focussing on supporting our residents being discharged from hospital through community led voluntary sectors for the next twelve months. Additional funding to support carers upon discharge over winter has been secured. Working with David Harvey to set these up in Leighton and the Countess of Chester. The mobilisation phase is a real positive move the key focus is to avoid admission in the first 30 days and avoid carer breakdown. David updated that one post has been secured and filled.</p> <p>Steven updated the current Commissioning team is currently going through a restructure. A further update will be given at the next meeting. Charlotte Walton joined the meeting</p>	<p>SA</p>
4.	<p>Carer Assessment pilot – Steven Arnold / Victoria Shaw</p> <p>Steven updated that Cheshire and Warrington Carers Trust (CWCT) is supporting the council with statutory carers assessments, two CWCT staff will be going out and completing assessments. The use of new technology available via our Social Service database enables social workers to start a carers assessment and utilising a secure online portal delegate them out direct to CWCT. The two dedicated workers go out and complete these assessments and these are not watered-down assessments. Also, it's helpful that CWCT can give carers direct access to their services and if adult social care support is required this will be reflected in the assessment when it is submitted on the online portal directly back into the social service database. We are already seeing the benefits of this system.</p> <p>David Harvey updated most assessments have been done face to face, numbers have increased but would want to look at tangible outcomes and the impact on people recording via a review process.</p> <p>Victoria Shaw updated that the standard of the assessments has been done so well people could learn a lot from the CWCT staff doing the assessment. The level of work they do before completing the assessment is extensive. Examples included being able to move quickly by</p>	

	<p>working with the CWCT staff to enable respite to prevent carer breakdown following an assessment.</p> <p>Charlotte Walton noted it was fantastic news and added it was not just about numbers it is about the outcomes which are great.</p>	
4.	<p>Carer Breaks Update - Steven Arnold</p> <p>Conclusion of the Community Led Care and Carers grants programme happened this month. 22 organisations will be supported through this programme, it is replacing the Early Intervention and Carer Breaks grants, worth nearly £1m over the next two years. Steven will forward the press release surrounding this. Yolanda sent this to the Board members on the 1st of December 2023.</p> <p>Jane Colville raised that OPAL were not successful and was concerned due to being the only care provider for carers in rural Cheshire West.</p> <p>Steven reassured the group older carers are a focus across the whole of Cheshire West, the voice of older carers is very much there. Steve offered to meet with Jane and look at feedback and other funding opportunities too.</p> <p>Charlotte noted one of the critical things going through this is surrounding the tracking impact of the services and what carers are telling us about the services. Its significant funding but not our sole funding for carers. Refocusing funding and for example Carers direct payments and if they are being used for the best effect or whether a service may utilise that funding in a better way. We are completely open as to how we best utilise the resources we have. Also new organisations coming into this field is great, but our work is not finished about how we best use the resources available in the long term.</p>	
5.	<p>Young Carers Update – Alan Jones</p> <p>Themes and update from the service with opportunity for Q&A– standing item.</p>  <p>Cheshire Young Carers - Carer Partner</p> <p>Alan went through the update and no questions were raised.</p>	
6.	<p>Adult Carer Groups Update – David Harvey</p> <p>Themes and updates from the service with opportunity for Q&A– standing item.</p>  <p>Summary report Cheshire West Carer s</p> <p>David went through the summary report with a healthy debate regarding the ability for carers to contact people via phone rather than email. It was wholly agreed that carers should just be able to tell there story once and a phone conversation enables this.</p>	
7.	<p>All Age Carers Strategy Key Performance Indicators – Yolanda Baker</p> <p>Yolanda went through the Key Performance Indicators (KPIs) across the previous two years of the strategy and the year to date.</p> <p>The presentation was broken down into the priorities and highlighted the upturn in the figures over the course of the strategy so far. Some numbers were unusually high during 2021-22 especially around identification via GPs. However, this was due to the vaccine being available to registered unpaid carers and David Harvey noted the numbers had resumed to pre covid figures.</p>  <p>PPoint KPIS.pptx</p>	

	<p>Yolanda noted that a key project for the Carers Strategy Group would be to reaffirm the KPIs against the priorities and ensure they are against the right priority, and whether the data can be collected from elsewhere too. Some KPIs were not represented against the Priorities as recording mechanisms are not yet in place to readily collate the figures – this will develop as we carry on with the strategy.</p>	
<p>8.</p>	<p>Carers Strategy Update – Susan Walsh/Yolanda Baker Susan and Yolanda updated that during the last Carers strategy group meeting it was noted that there was a need to reinvigorate memberships to the group. Plans to hold an information session regarding the work of the Strategy Group and promotion of the Strategy and the Partnership board is to be held date and time to be agreed. The session will update on the Carers Strategy and explain the roles of the Strategy Group and Partnership Board to any interested Unpaid Carers. Any carers can attend the commissioning team and Susan Walsh will be on hand to answer any questions members of the public may have and gain further information about become a Carer Representative. After the information session the Carers Strategy Group will be held face to face for the first time since Covid, however an online option will be available for Carers unable to attend face to face. Yolanda will send out details to the Board in due course.</p>	
<p>9.</p>	<p>Any Other Business - Yolanda Baker</p> <ul style="list-style-type: none"> • Learning disability housing strategy update Yolanda updated that a joint Learning Disability Housing Strategy was being devised across the nine local authorities in Cheshire and Merseyside The purpose of this Housing strategy for people with learning disabilities and autistic people is to set out the requirement for and the opportunities to develop good quality housing and supported accommodation to meet the needs of the population of people with learning disabilities and autistic people in Cheshire and Merseyside. To encourage the development of housing and supported accommodation options that are available for people who need housing to rent and for some people who may benefit from home ownership. They intend to co-produce the delivery of this strategy with the people who will be living in this housing and supported accommodation. The strategy is aimed at: <ul style="list-style-type: none"> • Housing organisations that provide mainstream and supported housing, including those currently operating in the Cheshire and Merseyside area and those who may consider operating here in the future. • Support and care organisations that provide services for people with learning disabilities and autistic people with care/support needs. • Community organisations in the Cheshire and Merseyside area with an interest in housing and supported accommodation for people with learning disabilities and autistic people with care/support needs. <p>Further updates will be taken to the Learning Disability Partnership Board and also here.</p> <p>Young Carers report – Yolanda Baker Yolanda distributed this report with the agenda.</p>	

The All-Party Parliamentary Group for Young Carers and Young Adult Carers alongside the Carers Trust released this report on the 1st of November 2023 it is an Inquiry into the life opportunities of young carers and young adult carers.
It is an important read, and very relevant to this group and our All-Age Carer Strategy.



appg-for-young-care
rs-and-young-adults-

Public Transport update – Yolanda Baker

Cheshire West and Chester Council are running a consultation entitled Let’s talk about transport The survey will run until the 28th of January 2024, the link above also states the location and times of drop in events and online webinars people can attend.

[Let's talk about...Transport | Cheshire West and Chester Council](#)

Please share this widely within your groups.

Join the Conversation consultation -Charlotte Walton

Charlotte updated the Join the Conversation consultation closes on the 17th of December and allows you to have your say on the Borough Plan for the next four years see the link [Join the Conversation | Participate Now \(cheshirewestandchester.gov.uk\)](#) Your feedback will help shape that plan and guide everything we do across the borough.

Yolanda will forward out all links and papers again this was done on Friday the 1st of December.

Charlotte updated around the Care Quality Commission (CQC) inspections that the authority will know in the next week if they are in the next cohort to be assessed. However we will receive 10-12 weeks’ notice before the inspections. The CQC inspectors will absolutely wish to speak to people with lived experience.

David Harvey raised if there were dates yet to be released around the recommission?

Charlotte updated this had been signed off and Steven Arnold will send out a timetable shortly.

YB

Date of Next Meeting:

Date: 14th of March 2024

Time: 6-8pm

Location: online